# IMS Policy 

PIMS Annex no. 3.

Edition: 3

AUREUS +a . s. offers highly sophisticated services in the field of integrated software solutions. Our mission is to be a unique decision for each client by meeting their requirements and expectations. As a customer-oriented company, we follow simple principle in all of our activities:

## "There is only one boss - the customer. He can throw everyone in the company on the street, starting with management, by going shopping somewhere else. " (Sam Walton)

To fulfill this principle, we apply the following commitments:

- Implement, maintain and continuously improve the quality management system of services provided by the application of process management in accordance with the requirements of ISO 9001, ISO 14001 and ISO/IEC 27001.
- Build success on the professional approach of each employee, which is achieved by supporting their increase in competence, because each employee is responsible for the quality of their work and thus for the quality of the service we provide.
- Accept and comply with the requirements of relevant privies, including the applicable legislation of the countries in which we operate.
- Make decisions at all levels based on consideration of risks that may internally or externally affect the success of the company.
- Confidentiality and security of information is a priority and a matter of course for us. We guarantee the obligations of confidentiality and protection of information to all interested parties in all circumstances.
- In our activities, we always consider the aspect of the environment. Our commitment is to minimize negative impacts on the environment, promote pollution prevention and comply with all related legislation.


## Approved:

In Bratislava, on: 01.01.2023, Mgr. Natália Rácová, CEO

